Verizon	Cellular Sales
Verizon Wireless trainings can be accessed with your Omni credentials at **https://learn.verizon.com/**	The following CSOKI courses can be accessed with your CSOKI email address/password at **http://learn.cellularsales.com**

Verizon

COMPLIANCE
Audience: Dealers
Frequency: Annual

- Indirect Agent Compliance Training: **(VZWIndrct119934)** *NEW!*
- Device Protection and Portable Electronics Insurance Training 2020: **(VZWIndrct120235)** *NEW!*
- Privacy and Information Security for Indirect: **(VZWIndrct108042)**
- Integrity – Every Customer, Every Time for Indirect: **(VZWIndrct110796)**

Required New Dealer
Audience: Dealers
Frequency: Onboarding

- California Customer Privacy Act (CCPA) for Indirect **(VZWIndrct119737)**
- *Earn the Right for Indirect: Online Training **(VZWIndrct107772)**

Priority Trainings (Not Required for HR Dealer Activation)

- Selling with Integrity: False Churn **(VZWIndrct121991)**
- Digital Documentation Imaging and Authentication for Indirect: Online Course **(VZWIndrct120285)**
- Disney+ for Indirect: Online Course **(VZWIndrct119076)**
- OnePlus 8 5G UW **(VZWIndrct121534)**
- Samsung Galaxy S20 Ultra 5G & Galaxy S20+ 5G for Indirect: Online Course **(VZWIndrct120425)**
- Verizon Protect Home - Wireless: Online Training for Indirect **(VZWIndrct119825)**
- Verizon Up Reward Program Changes - Indirect Online Training **(VZWIndrct120504)**
- 5G 101 for Indirect **(VZWIndrct112414)**
- 5G Home Internet - Launch Market and Support Team for Indirect: Online Course **(VZWIndrct119038)**
- 5G Home Internet - Non-Launch Market and General for Indirect: Online Course **(VZWIndrct119040)**

 *The live *Earn the Right* workshop will satisfy the ETR training requirement. See market trainer to obtain course code credit.

Cellular Sales

DEALER ONBOARDING CURRICULUM 2020
Audience: Dealers
Frequency: Onboarding*

Workplace Trainings:
- HR Onboarding for CSOKI Employees
- Workplace Harassment Prevention
- Workplace Violence & Prevention
- PCI
- Customer Protection Policy
- Prohibition Against Representing Oneself as a Verizon Employee

Dealer Specific Workplace Trainings:
- DPA Fallout Prevention
- TMP 2019
- Commission 101

ISPU
- In-Store PickUp (ISPU) Training

*Non-Dealers must complete the *NonDealer Onboarding Curriculum 2019-2020* when hired. Annual Compliance Training must be completed by ALL Employees every August.

Scan QR Code for login instructions and a list of current requirements.